



(7) Limited Product Warranty: HANS™ Premium Water Appliance – HPW 3300 and 5000 Residential Limited Warranty Any HANS™ Premium Water Appliance that is purchased or leased for consumer, residential use is subject to the Limited Warranty and other provisions contained in the HANS Power & Water, LLC Residential Terms of Sale available at <https://hanspremiumwater.com/terms-of-sale-warranty/>. When installed in accordance to HANS specifications, the following parts are warranted if parts prove to be defective in material, workmanship, or factory preparation from the date of original installation:

For a period of ONE YEAR

The entire HANS™ Premium Water Appliance

For a period of FIVE YEARS

Stage 3 Membranes, Drain Valve Assemblies, Tank-Tee, Pump Assemblies, Pressure Sensor, TDS Sensor Harness, Bypass Inlet Connection, Bypass Inlet – 10 Flare, Check Valve Assembly, Permeate Flush Valve Assembly, Hoses

For a period of TEN YEARS

Top Plate Assembly, Electronic Top Cover – Screen Lid, Filter Housing, Outdoor Shed, Appliance Frame

- Warranty on the Stage 3 Membranes does not include damage due to freezing and or fouling due to bacteria or inlet water over system specifications.
- The Stage 1 Filter, Stage 2 Filter, and Stage 4 Mineralization Cartridge (sold separately) service life is dependent on specific water conditions and usage. Refer to the owner's manual for recommended replacement frequency.
- This warranty does not include damage to your system due to: - Alteration, abuse, misuse or neglect. - Improper maintenance of system (i.e. not replacing filters or media on time) will be considered "neglect." - Water pressure outside of specifications (see Owner's Manual). - Water temperature outside of specification (see Owner's Manual). - Influent water conditions outside of specifications (see Owner's Manual). - Power surges.
- Further, we assume no liability and extend no warranties, express or implied, for the use of this product on a non-potable water source.

MODIFICATIONS OF WARRANTY

- HANS Power & Water, LLC does not authorize any other person to extend any other liability in connection with this product.
- Authorized HANS™ Premium Water dealers have no authority to make any representations on behalf of HANS Power & Water, LLC or to modify the terms of the HANS™ Premium Water warranty in any way.

STATE LAWS AND WARRANTIES

- Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.
- Consult approved and authorized dealer for warranty and service information.

RETURNED PARTS AND REPLACEMENTS

- HANS Power & Water, LLC obligation under these warranties shall be limited to replacement (new or refurbished parts) or repair of items covered by these warranties.
 - Prior to return or repair of covered items, the customer or dealer must obtain a Return Materials Authorization number.

REGISTRATION AND SERVICE

- HANS™ Premium Water Appliance must be registered with water quality data upon installation in order to activate the limited warranty. Register on our website <https://hanspremiumwater.com/customer-unit-registration/>
 - For installation and service, contact your HANS™ Premium Water authorized dealer.

MANUFACTURER WARRANTY LIMITS

- Manufacturer makes no representations as to the suitability of this equipment for a particular application. Customer relies entirely on the dealer's recommendations in the purchase of this equipment.
- HANS™ Premium Water dealers may include, together with your HANS™ Premium Water Appliance, a product or component that is not manufactured by HANS Power & Water, LLC.
- Any non-HANS Power & Water, LLC products may be covered by the manufacturer of that product and is not covered by the HANS™ Premium Water Limited Warranty.